

**Electricity Facts Label (EFL)  
Just Energy - Nights Free Plan - 24  
For Service Area: Oncor  
12/4/2020**

<b>Average monthly use:</b>	<b>500 kWh</b>	<b>1000 kWh</b>	<b>2000 kWh</b>
<b>Average price per kilowatt-hour, December, 2020</b>	11.4¢	10.9¢	10.6¢

**Electricity Price (Residential)**

This price is based on the usage levels shown above with an estimated 35% consumption during Night Hours. The average price per kWh is based on the usage levels shown above and includes the following components of the price:

Price per kWh = ((Monthly kWh usage multiplied by energy charge - Night Hours kWh usage multiplied by energy charge) + Base charge) / Monthly Billed Usage.

Night Hours: 9:00PM – 7:00AM.  
Energy Charge: 16¢/kWh. This includes all supply and applicable Transmission and Distribution Service Provider (TDSP) delivery charges as established by the Public Utility Commission of Texas (PUCT).  
Base Charge: \$4.95 each billing cycle.

Your average price for electric service will vary according to your monthly usage.  
The average price per kWh does not include JustGreen charge.

The price does not include federal, state, or local sales taxes or fees, reimbursement for the state miscellaneous gross receipts tax, other government charges, or all other non-recurring fees. Some locations may be subject to a TDSP Underground Facilities and Cost Recovery Charge authorized by their city that is not included in the total average price shown. For more details, see the TDSP service tariff for a listing of cities and authorized charges.

**Other Keys and Terms and Questions**

*See Terms of Service statement for a full listing of fees, deposit policy, and other terms*

<b>Disclosure Chart</b>	Type of Product	Fixed Rate Product
	Contract Term	24 Months
	Do I have a termination fee or any fees associated with terminating service?	Yes; The Exit fee is \$175 per ESIID.
	Can my price change during contract period?	Yes, but only in the limited circumstances described below.
	If my price can change, how will it change and by how much?	Your price can change to reflect changes in TDSP charges, changes to the ERCOT or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state, or local laws that impose new or modified fees or costs on Just Energy that are beyond our control.
	What other fees may I be charged?	Fees not included in above price: Agent Assist Fee: \$4.95 each time a customer service agent helps you make a payment. Disconnection Fee: \$25. Disconnection Notice Fee: \$20. Insufficient Funds Charge: \$25. Late Fee: 5% of your late bill's past due amount. Please see the Additional Charges and Fees section of your TOS for additional non-recurring fees. JustGreen: Please see "JE AutoPay" section in your Terms of Service for more details.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	Yes
	Renewable Content	12.1%
The statewide average for renewable content is:	20.7%	

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We are available Monday-Friday: 8:00 AM-8:00 PM CST Saturday 9:00 AM- 6:00 PM CST at (866)-587-8674 – Fax: (888)-548-7690 - Toll Free: (866)-587-8674

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